



Office of County Sheriff
Carver County Government Center
Justice Center
606 East Fourth Street
Chaska, Minnesota 55318-2102

Bud Olson, Sheriff
Emergency: 911
Sheriff Admin: (952) 361-1212
Admin. Fax: (952) 361-1229
Dispatch: (952) 361-1231
(Non-Emergency)

July 22, 2009

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

Dear Mr. Viola:

As you know, we have discovered what we believe to be illegal calling practices in our jail. Inmates are dialing false local telephone numbers, and using a non-facility approved company or companies to route these "local" numbers to a different number than what the inmate entered into the telephone system. This activity must stop.

As I am sure you know, our county expects our inmate telephones to be secure. For security purposes, it is extremely important that we have an accurate record of every telephone number that an inmate dials — the real number — as part of our ability to prevent and investigate illegal activity. Under the call-forwarding scheme mentioned above, we have no idea who the inmates are actually calling. This is a serious breach of security and a threat to the public safety of our local community and our facility and as such, creates an opportunity for victim and witness harassment as well as threats to public officials. It is also fraud.

As our inmate telephone service provider, we are requesting your assistance to minimize, or preferably eliminate this security concern to the best of your ability. We recognize that your company did not create this call-forwarding scheme however we do respectfully request your assistance to control it. My personnel will provide Evercom/Securus assistance in uncovering and addressing this activity.

Sincerely, Commander Reed Ashpole
Carver County Sheriff's Office



Martin County Sheriff's Department

Anthony J. Dant

Sheriff

Rob Street

Chief Deputy



July 22, 2009

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Vice President, Sales
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14651 Dallas Parkway, Sixth Floor
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Sincerely,

Anthony J. Dant

Sheriff Anthony J. Dant
Martin County

Drug
Abuse
Resistance
Education

Post Office Box 180 • Shoals, Indiana 47581
Telephone (812) 247-3726 • Fax (812) 247-2226

EXHIBIT 26



July 22, 2009

TARRANT COUNTY
Information Technology

John Viola
Vice President, Sales
Securus Technologies, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, Texas 75254

Dear Mr. Viola,

It has been a longstanding policy within Tarrant County that the first priority in providing calling services to inmates is the protection and safety of our community. We expect and rely upon Securus to assist Tarrant County with meeting this objective. Specifically, we would ask that Securus leverage your corporate capabilities to minimize the opportunity for an inmate to access existing, new or emerging network-based technology that would allow an inmate to complete a telephone call to any number other than the dialed telephone number. It is extremely important that we be notified immediately about any services (*72), telephone numbers (call forwarded) or other network-based architectures that would allow an inmate to complete a harassing or threatening telephone call without first receiving approval from the called party to accept the call (existing collect call acceptance processes). Upon being notified, we will take appropriate action to block access to these network-based facilities.

Your continued support and prompt attention to this request is greatly valued and appreciated.

Respectfully,

Rick Brunson
Telecommunications Manager
Tarrant County Government
817.884.2249

EXHIBIT 27

**Jail Administrator
Timothy Kilburn**

**Kentucky River Regional Jail
200 Justice Drive
Hazard, Kentucky 41701
(606) 436-4032**

July 22, 2009

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Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

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Sincerely,

Timothy Kilburn
Administrator

EXHIBIT 28



J. Steve Sheldon, Sheriff

Richland County Sheriff's Office & Civil Division

597 Park Avenue East • 2nd Floor

Mansfield, Ohio 44905

Phone: 419.774.5881 Fax: 419.522.8153

Civil Office: 419.774.3570

July 21, 2009

John Viola
Vice President, Sales
Securus Technologies, Inc./Evercom Systems, Inc.
14651 Dallas Parkway, Sixth Floor
Dallas, TX 75254

Dear Mr. Viola:

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Sincerely,

Sheriff J Steve Sheldon
Richland County

Richland County Jail

73 East Second Street • Mansfield, Ohio 44902

Phone: 419.774.5678 Fax: 419.774.5646

